



It Pays to Care

An imperative for change
and call to action

An injury or medical condition that occurs in a compensable setting has a significantly higher chance of a poor health outcome than the same condition in a non-compensable setting.

Everyone can play a role to ensure work injury systems are fit-for purpose, supporting positive health outcomes and a successful return to work.

7 Principles of healthy injury insurance schemes:

- **Leadership** - Scheme leaders promote a culture of positive psychosocial influence.
- **Collaboration** - Trust and effective stakeholder engagement is empowered.
- **Fairness** - Equitable, transparent decisions enhance compliance and outcomes.
- **Prioritises Workers** - Worker health is prioritised through evidence-based interventions.
- **Responsiveness** - Case management is proactive and supportive.
- **Communication** - Clear, consistent communication drives positive outcomes.
- **Long-Term Thinking** - Scheme sustainability and workforce development is a priority.

Who contributes to successful recovery and return to work?

- **Regulators/Insurers:** Set standards, ensure fairness, foster transparency.
- **Case Managers:** Foster collaboration, communicate routinely and effectively.
- **Employers:** Create supportive workplaces, actively engage in recovery processes.
- **Healthcare Providers:** Provide evidence-based care, can identify and address psychosocial barriers.

Want to learn more or get involved?



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