

A Values and Principles Based Approach for Work Injury Schemes

An aligned, principled approach to work injury management can ensure systems support injured workers to successfully recover and return to work.

All stakeholders play a critical role in embodying these values, ensuring systems are designed and operated to facilitate recovery, reduce costs, and promote overall well-being.

- **Leadership** - Scheme leaders promote a culture of positive psychosocial influence.
- **Collaboration** - Trust and effective stakeholder engagement is empowered.
- **Fairness** - Equitable, transparent decisions enhance compliance and outcomes.
- **Prioritises Workers** - Worker health is prioritised through evidence-based interventions.
- **Responsiveness** - Case management is proactive and supportive.
- **Communication** - Clear, consistent communication drives positive outcomes.
- **Long-term thinking** - Scheme sustainability and workforce development is a priority.



It Pays to Care

An imperative for change
and call to action

